

## OFFICE APPOINTMENT INSTRUCTIONS (16 YEARS AND OLDER)

- Please make sure you are feeling well and free of any COVID-19 symptoms - we will screen you if not before, then the day of your appointment
- If you are not feeling well, please call 905-472-6511 and DO NOT come to the office
- If you are able, please print off the **CONFIDENTIAL PERSONAL HISTORY** form to be filled out and brought with you to your appointment, which can be found at:
  - [www.drwerger.ca](http://www.drwerger.ca)
  - Click on "Patient Forms" from the top menu bar
- If you are coming for dizziness, vertigo or off- balance issues, please also print off, fill out and bring with you the **DIZZINESS QUESTIONNAIRE**
- If you are coming to book surgery, print off, fill out and bring with you the **ANAESTHESIA PATIENT QUESTIONNAIRE**
- Due to the pandemic, we ask that only the patient come into our office unless they need a caregiver (or translator if both patient and family member do not have cell phones to listen over speaker phones)
- Bring your own mask or face covering to wear in the office the entire time, unless of course, Dr. Werger instructs you otherwise
- Upon arrival, please call our "**Appointment Arrival Only**" line at **647-778-3080** and we will let you know when it is safe for you to come in, due to sanitizing purposes
- Please arrive 5-10 minutes early so we have time to scan your paperwork into the patient's chart
- We charge a \$60 fee for late or missed appointments
- We require 2 full business days notice, prior to the day of your appointment for any changes or cancellations or a \$60 fee may also apply